Providing the bridge between the loss of life and the gift of life through organ and tissue donation and transplantation.

LifeSource
Organ & Tissue Donation

**CLINICAL TRIGGERS FOR ORGAN, TISSUE & EYE DONATION**

**THE DONATION PROCESS**

- Your name, unit location, phone number, hospital name
- Patient name, age, date of birth, gender, race, medical record number
- Whether or not the patient has ever been on a ventilator; if yes, date and time of extubation
- Date and time of death
- Cause/nature of death
- Whether or not the patient has had Sepsis, Hepatitis B/C, HIV/AIDS, CA, Alzheimer's or Parkinson's
- Whether or not the family has mentioned donation

If the patient meets initial donation criteria, additional medical information will be requested such as white count, temperature, medications, etc.

Refer to your LifeSource Organ and Tissue Donation Manual and [www.life-source.org](http://www.life-source.org) for additional resources.

**TRIGGERS FOR DONATION REFERRALS**

1.800.247.4273
call 24 hours a day with all donation referrals

All patients meeting triggers must be referred within one hour.
Do not mention donation to the family.

**TRIGGERS TO CALL 1.800.24.SHARE**

- If the family mentions or has questions about donation or if you have questions.
- Refer within one hour all patients who meet the following:
  - Ventilated and
    - Severe neurological injury
      (i.e. CVA, GSW, MVC, Anoxia, etc.)
    - Has a GCS of \( \leq 5 \) or meets two of the following neurological indicators: (no pain response, no triggering of the ventilator, no pupillary response, no corneal reflex, no cough, no gag, no doll's eyes, no response to cold caloric)
- After the initial referral, if a decision is made to withdraw support, call prior to extubation or discontinuing life-sustaining therapies.
- Refer within one hour all patients who experience cardiac death (asystole), even if the patient has been previously referred.

Record referral call number on the required hospital document.
TISSUE AND EYE DONATION ONLY

The Donation Coordinator will evaluate the patient via the telephone and determine what donation opportunities exist. The coordinator will then inform you which of the following scenarios applies. Please use the appropriate language to connect the family with the donation coordinator. The family can speak with the coordinator at the hospital or at home. If the family chooses to go home, please obtain a telephone number where they can be reached.

No Donation Opportunities
“Usually we would talk with you about your opportunities for tissue and eye donation, but because of ______________, ______ is not a candidate.”

Opportunities with Donor Designation
“_____ designated his wishes to be a tissue and eye donor to save the lives of many others. A donation coordinator is going to work with you to fulfill his wishes. They will answer any questions you may have.”

Opportunities without Donor Designation
“_____ has the opportunity to save the lives of many people through tissue and eye donation. A donation coordinator will talk with you and answer any questions you may have.”

WHAT TO SAY WHEN:

Family doesn’t want to come to the phone:
“At our hospital we make certain that every family who has experienced the death of a loved one speaks with a representative from the donation agency. Donation can be a positive experience and I want to be certain that I have given your family this opportunity. Though you will need to speak with the donation coordinator directly, we can certainly have them call you at home within the next couple of hours.”

Family has already talked about it and decided not to donate:
“This is a discussion you will have with a donation coordinator. We want to make certain that you have had an opportunity to speak directly with a donation expert. I strongly encourage all of the families I care for who have experienced the death of a loved one to participate in this call.”

Family wants to go home:
“That’s fine if you would like to go home. Which contact number would you like me to give to the donation agency so that the donation coordinator can reach you within the next couple of hours?”

Remember:
Avoid language such as “We are required to do this” or “We want to prepare you for this”. These examples can imply that donation is a negative occurrence. Donation can be a very positive experience that families find comfort in.