

## **Donor Family Private Facebook Group Information**

Welcome to Lifesource's Donor Family Facebook Page. This page is offered by LifeSource for the purpose of providing a forum for our donor family members to connect with and support one another along their grief journey.

This group is set up as a closed Facebook group, which means only *group members* can see the group, who's in it, and what members post. Individuals cannot join without permission from LifeSource.

Please note that this group is intended as a resource for donor family members to connect with one another. We have heard time and again that donor families find comfort in being able to interact with other families who have traveled, or are traveling, a similar path. This group is not a support group or counseling site and is not moderated by a licensed social worker or counselor. While LifeSource monitors this page, it is not monitored 24 hours per day, seven days per week.

If you are struggling with your grief or depression in such a way that you are thinking about hurting yourself or someone else, please dial 911 for immediate help.

If you would like a referral for a grief support group or information on finding a counselor, please contact Jill Halimi or Heather Beals, our Donor Family Advocates. You can reach them by email at <a href="mailto:familyservices@life-source.org">familyservices@life-source.org</a>, by dialing 1.888.536.6283 / 612.800.6100 or by sending us a private Facebook message.

### TERMS OF USE

Please adhere to the following terms of use when participating in conversation on this page. If you do not wish to abide by these terms, please exit the site and remove yourself from the group list.

#### **MEMBERSHIP**

To maintain the privacy and support for the donor families we serve, membership on this page is restricted to LifeSource donor family members. Membership is approved by LifeSource and may be terminated by LifeSource at any time if a member is in violation of this information at the sole discretion of LifeSource. Members may choose to interact with or leave the group at any time at their own discretion.

# PRIVACY AND SECURITY

Although this page is a private group and membership is restricted, you are sharing information on the internet. By its very nature, social media sites cannot be considered completely private or secure. You must take appropriate steps to protect your personal information on the internet and on any social media site. We will never ask you to share confidential information publicly on this page.



Please only share your own information and story on this page and refrain from sharing personal information about other donor families, donors, transplant recipients, transplant candidates or individuals. Even if an individual is not identified by name within the information you wish to use or disclose, please do not share it if there is a reasonable basis to believe that the person could still be identified from that information.

#### CONTENT

You are encouraged to share your experiences and thoughts on this page to connect with other donor family members and help one another as you journey through your grief. Please only post, upload or share information that is yours or that you have permission to post from the original source.

Although we don't intend to heavily moderate this page, LifeSource reserves the right to delete member posts or content for reasons including, but not limited to:

- > Sharing confidential information about another person or organization, including LifeSource;
- Being unprofessional or inflammatory;
- Posts containing misinformation about donation.

Additionally, please do not use this page to endorse products or services or to solicit contributions from members. Any member who continues to disregard these guidelines will be blocked from the site.

We want this to be a safe place for donor family members to connect and engage with one another. However, we know that, at times, it may be possible that posted content may cause personal discomfort. If you feel uncomfortable with information on this page at any time and think that it violates our terms of use, you can report a post by emailing <a href="mailto:familyservices@life-source.org">familyservices@life-source.org</a> or sending us a private Facebook message.

All reported posts will be reviewed and removed at the discretion of LifeSource. Please know that LifeSource does not adopt or endorse any member post, even if the post is not removed from the site after a request that it be removed or deleted.

Thank you for visiting and supporting our page! If you have any comments or suggestions, please send us a private message or email us at <a href="mailto:familyservices@life-source.org">familyservices@life-source.org</a>.